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Cedar Grove, NJ

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TO ALL ROOFING CONSUMERS IN NEW JERSEY:

I decided to write this so that I can help others not to make the same mistake I did when choosing and hiring a roofing contractor. I made the mistake of hiring a roofing contractor to do my roof in 2010. They sent a mailer and made false representations about their BBB ratings and their satisfaction guarantee. Their 10 year unconditional warrantee was useless. The \$25,000 spent with them was a waste. I have learned from this that you can't trust all contractors. Price should not be your determining factor when hiring a roofer. Remember that this is a long-term investment.

After having my roof installed in 2010, for three years I tried to get satisfaction from the roofing company to stand behind their promises. Then in 2013, I made the best decision by hiring Riedel Contracting. Riedel Contracting basically had to rip-off the entire roof and redo. It was a pleasure working with them. Their work is beyond comparison to (name withheld) - Riedel is an "A" company and (name withheld) in Hawthorne is an "F" at best. If you look on BBB, although (name withheld) states they are BBB accredited, they are not. I never thought any company would lie about their accreditation but now I see that their work is shoddy at best too.

Now I know why to hire a GAF Master Elite contractor. Their standards are superior. A new roof or any roof is a big investment both financially and for the value of your home. Time and effort is done by Riedel Contracting to put in a quality job. I highly recommend them to anyone. Feel free to call me if you would like more information.

As an example, a picture tell a thousand words, look at these pictures of what (name withheld) did around my chimney and then look at the work Riedel Contracting did. First picture is the work done by (name withheld). Picture 2 is the work done by Riedel Contracting. Never hire a roofer who is not a Master Elite Contractor and it goes without saying - never hire (name withheld) in Hawthorne. I have numerous other pictures as examples if you would like to see more.

Riedel Construction prices were comparable to the first roofer I hired - the quality was not.

Remember a guarantee is only as good as the company providing it. Also, by hiring a GAF Master Elite Company, you also have the standards set by GAF which support the warranty on the product and the installation.

I can only say that the misery, damages and costs associated with hiring a contractor who basically took my money and then hired subs to do is a big mistake.

Investigate before you hire a contractor.

I highly recommend Matt and his crew.